



**The Salvation Army of Milwaukee County  
Toy Shop 2025  
Frequently Asked Questions: updated 10/28/2025**

**Registration for Toys**

**How do I qualify to receive toys?**

You must register your children online at [www.SAangeltree.org](http://www.SAangeltree.org) or in person at one of the Milwaukee Salvation Army locations between November 3 and December 3, 2025. The Angel Tree system will direct you to the correct Salvation Army location based on your zip code.

**Where can I register for toys?**

Online registration is available to everyone and easy to use: [www.SAangeltree.org](http://www.SAangeltree.org)

You may also choose to register in person at the following locations – please note the dates and times:

**Salvation Army Distribution Center**

5880 N. 60<sup>th</sup> Street, Milwaukee (414) 464-2971

Nov 3 – Dec 3: Mon, Tues, Wed 9 a.m. – 3 p.m. (also walk in for children’s and adult coats)

**The Salvation Army Citadel Corps**

4129 N. Villard Avenue, Milwaukee (414) 463-3300

Nov 3 – Dec 3: Mon, Tues, Wed 9 a.m. – 2 p.m. (also walk in for children’s and adult coats)

**The Salvation Army Cold Spring Corps**

2900 W. Cold Spring Rd, Greenfield

Call for appointment: (414) 673-9797 (can also select coats at appointment)

**Oak Creek Centennial Corps**

8853 S. Howell Ave, Oak Creek (414) 762-3993

October 29 to December 10

Wednesdays 9 a.m. – 3 p.m. (can also walk in for children’s and adult coats)

If you live in the following zip codes: 53110, 53129, 53130, 53132, 53154, 53172, 53207, 53220, 53221, 53228, 53235, You will be served by the **Salvation Army Oak Creek Centennial Corps**. Oak Creek toy distribution will be held on Friday, Dec 19 and Saturday, Dec 20. You can register online at [www.SAangeltree.org](http://www.SAangeltree.org) or you can register in person:

**Oak Creek Centennial Corps**

8853 S. Howell Ave, Oak Creek (414) 762-3993

October 29 to December 10

Wednesdays 9 a.m. – 3 p.m.

### **What ages of children can receive toys?**

Children born on or after January 1, 2013 (ages 0 – 12) are eligible to receive toys.

### **What do I need to bring with me to register for toys?**

To register children, parents or guardians as Head of Household must provide *proof of their own* identity, their residence/address, and proof of the birthdate(s) of their child(ren).

**\*\*Digital/Electronic Documentation will be accepted if legible on mobile device.\*\***

### **How do I prove my identity?**

Provide **ONE** of these documents as proof of identity:

- Current Driver's License or valid picture ID Card (not expired)
- Passport or Visa
- Permanent Resident Card (I-551)
- Employment Authorization Card I-766
- Federal I-94 Arrival/Departure record
- US Military Personnel ID

### **How do I prove my residence?**

Provide **ONE** of these documents as proof of residence/address:

- Postmarked envelope, postcard or magazine label with name and date
- Driver's license or ID card with current address listed
- Utility bill (gas/electric/cable), bank statement or a letter from a government agency that has your name and home address listed
- Letter, lease, rent receipt with home address from landlord
- Property tax records or mortgage statement

***To register children to receive toys, proof of the child's birth date is required. No child will be registered without this documentation.***

### **How do I prove my child's age?**

Provide **ONE** of these documents containing proof of a child's birth date (*Foster Parents, Caregivers & Placement Resource Families can provide the Child's Placement Verification Letter as documentation*):

- Birth Certificate for each child
- W-2 Statement/Notice of Decision with information that matches photo ID and contains full birth dates
- Child's Placement Verification Letter for each child (Foster Parents, Caregivers & Placement Resource Families)
- Certificate of U.S. Citizenship
- U.S. Certificate of Naturalization
- Wisconsin Notification of Birth Registration
- Public Immunization Record printout containing birthdate (<http://dhfsWIR.org>)

**\*\*Digital/Electronic Documentation will be accepted if legible on mobile device.\*\***

**What if I don't have the right information to register?**

Proof of the child's birth date is required. If you do not have documentation, it is your responsibility to obtain it. For assistance we suggest you contact the Milwaukee County Courthouse or W-2 offices.

**When can I register for toys?**

Monday, November 3, 2025, through Wednesday, December 3, 2025. **Online registration will be closed for Toy Shop 2025 on December 3 at 4 p.m.**

**What if I received toys in 2024?**

Families that participated in the 2024 Milwaukee Toy Shop are not automatically eligible to register for toys in 2025. You must register for the 2025 Toy Shop. Information does not carry over year after year.

**Can I bring my children with me to register for toys?**

No. Please do not bring children with you.

**What if I can't get there to register? Can someone else register for me?**

Yes. You can also register online. Anyone registering in person on your behalf must bring *your* required documentation along with the required documentation for each child. In addition, they must provide a letter from you stating that they have permission to complete the registration for you and the reason you are unable to register. **They must also bring their identification as well.**

**Where can I call to get information about registering for toys?**

Call the Distribution Center at (414) 464-2940

**TOY DISTRIBUTION**

**Where do I pick up my toys?**

Toy Shop for most Milwaukee County zip codes is held at The Salvation Army Distribution Center at 5880 N. 60<sup>th</sup> Street, Milwaukee (just North of Silver Spring on 60<sup>th</sup> Street). Enter through the South driveway and proceed to the door labeled "Toy Shop Entrance".

Families in the following zip codes will select toys at the Oak Creek Centennial Corps location at 8853 S. Howell Ave, Oak Creek.

53110, 53129, 53130, 53132, 53154, 53172, 53207, 53220, 53221, 53228, 53235

***Please come at or after your appointment time.***

**What do I need to bring with me to pick up my toys?**

You will need to bring the letter from The Salvation Army that you received at the end of your registration process along with your photo ID. **DO NOT BRING YOUR CHILDREN.**

**When can I pick up my toys?**

You will get an appointment time emailed to you. The distribution dates and times for The Salvation Army Distribution Center are:

Tuesday, December 16, 2025	9 a.m. – 4 p.m.
Wednesday, December 17, 2025	9 a.m. – 4 p.m.
Thursday, December 18, 2025	9 a.m. – 6:30 p.m.
Friday, December 19, 2025	9 a.m. – 2 p.m.

Families in the following zip codes will be served by the Oak Creek Salvation Army on Friday, December 19 and Saturday, December 20.

53110, 53129, 53130, 53132, 53154, 53172, 53207, 53220, 53221, 53228, 53235

***Please come at or after your appointment time.***

**What happens if the weather is bad?**

Please watch for Toy Shop closings on your local news station. If the Toy Shop is closed due to severe weather, it will be announced on the news along with other weather-related closings. If we are closed on the day you are scheduled to pick up your toys, we will have a make-up day on Monday, December 22, 2025. Please come at your assigned time on Monday, December 22nd to receive your toys. If the Toy Shop does **not** close for severe weather, we will **not** be distributing toys on Monday, December 22nd. This is a snow make-up day ONLY.

**What if I can't come during my assigned appointment time?**

You can come **after** your assigned appointment time during open Toy Shop hours (listed above). You cannot come before your assigned time, only after.

- or -

You may have someone pick up your toys for you during your assigned appointment time. They must bring your letter, your picture ID, and a letter from you stating that they have permission to pick up your toys for you. They must also provide identification proving they are the person authorized for the pickup.

**Can someone pick up my toys for me?**

Yes. You may have someone pick up your toys for you during your assigned appointment time or after. They must bring your toy pick-up letter, your picture ID and a letter from you stating that they have permission to pick up your toys for you. The person picking up the toys must also present their identification to prove they are the person authorized for the pickup.

**What happens if I lost my toy pick-up letter?**

Please bring your picture ID with you to your assigned appointment time. We will verify your information in our computer program. If we determine that you have not already received your toys, you will receive a duplicate distribution letter and be able to shop for toys.

**Can I bring my children with me to pick up toys?**

No. Please do not bring your children with you to shop for toys. There is no supervised waiting area for the children. If you bring your children with you, you will be required to wait with them while a volunteer chooses your toys for you. No children, including infants, will be allowed into the Toy Shop area. There will be no exceptions made.

**Will I be able to request specific toys?**

Distribution of toys is based on availability. We cannot guarantee that the toys we collect will be appropriate for all age groups. We will do our best to match the toys we receive with the ages of the children registered to receive toys. Parents can select appropriate toys based on the ages of their children.

**DONATIONS****Where can I donate toys?**

The Salvation Army accepts new toys in original packaging. Toys can be dropped off at the Toy Shop Distribution Center, 5880 N. 60<sup>th</sup> Street, Monday through Friday between 8:00 a.m. and 3:00 p.m.; all year round. Toys can also be brought to any Salvation Army Centers for Worship and Service (not Family Thrift Stores), brought to The Salvation Army Divisional Headquarters at 11315 W. Watertown Plank Road, Wauwatosa, or placed in any Toys for Tots boxes found at various retail sites throughout the Milwaukee County area.

**Do you take used toys?**

No. We only accept new, unwrapped toys in their original packaging for Toy Shop distribution. Used toys can be donated for sale in the Salvation Army thrift stores, but not for the Christmas Toy Shop.

**Are there specific toys needed?**

Our biggest area of need is for infants and girls aged 8-12 years old, as well as stuffed animals and books. However, all donations will be utilized.

**Can I get a Toy Shop barrel/box dropped off or picked up?**

Please email [outreachMKE@usc.salvationarmy.org](mailto:outreachMKE@usc.salvationarmy.org)